2020 Half Year Results

Investor and Analyst Presentation

Shaftesbury

Agenda

1 Introduction

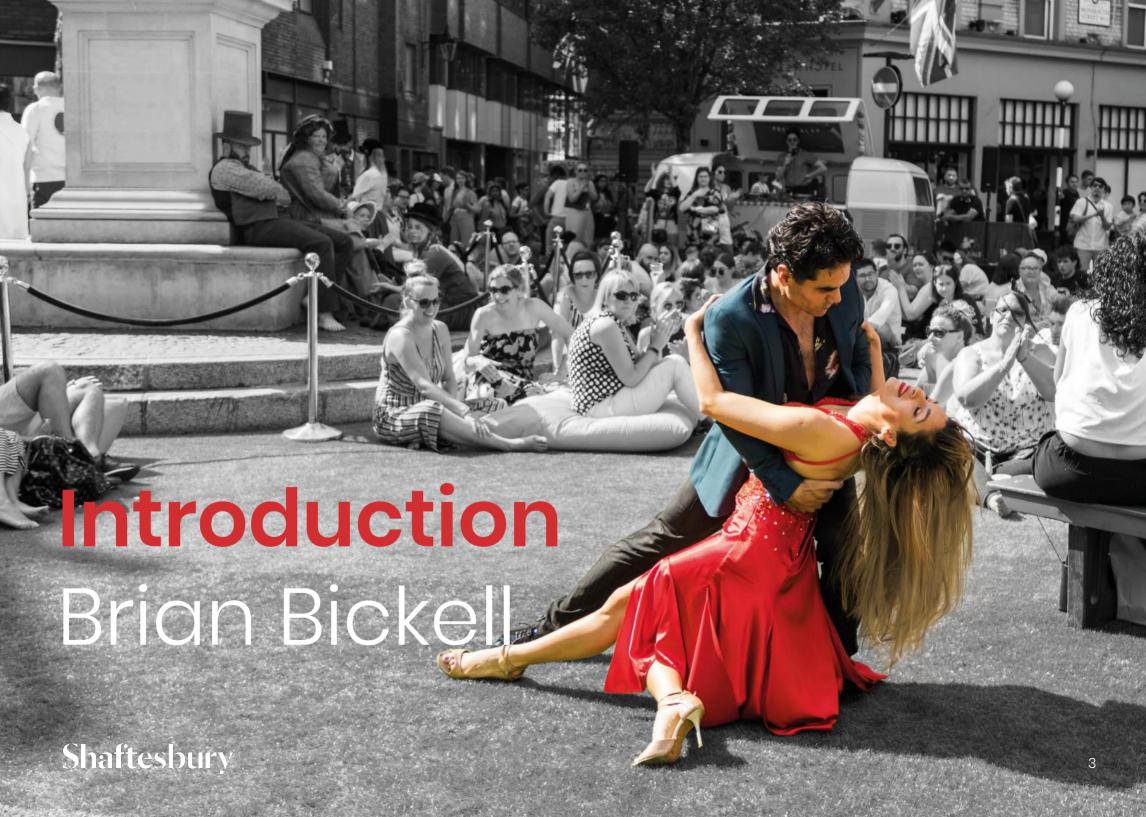
Brian Bickell

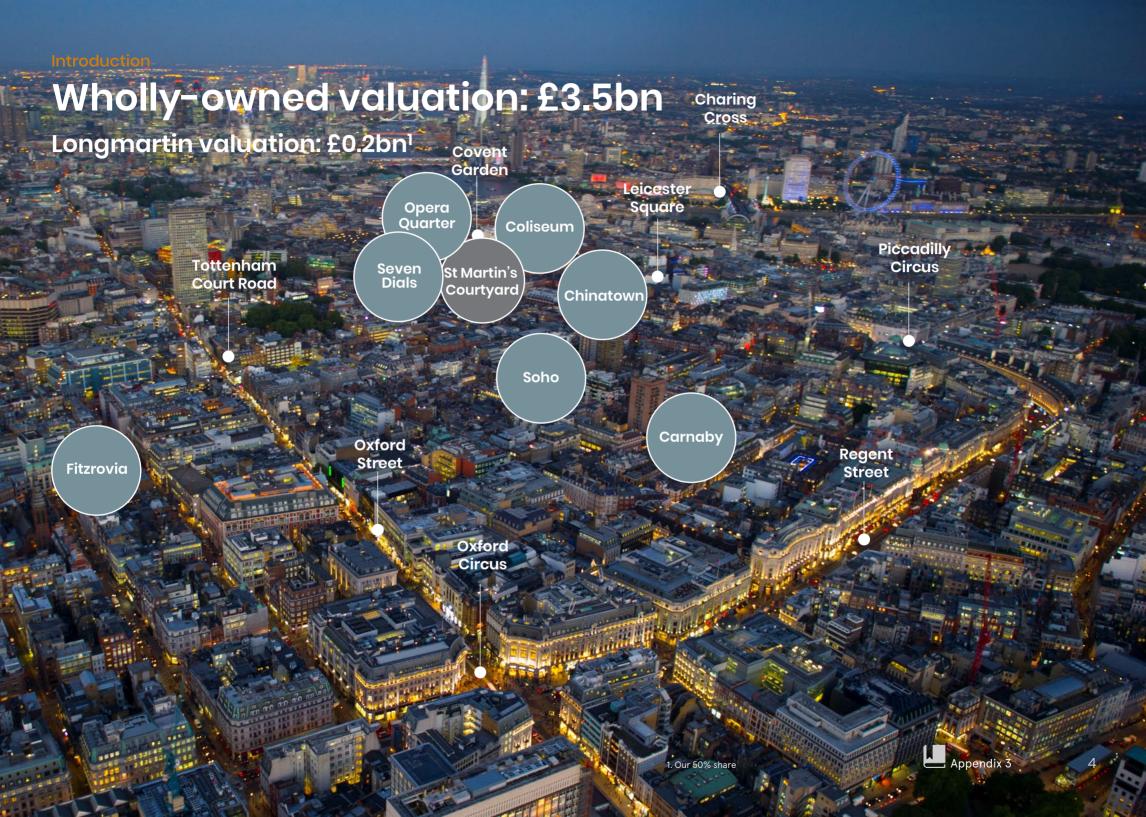
2 Results, Operating Activity & Finance

Chris Ward

3 Covid-19 & Outlook

Brian Bickell





Long-term strategy

Focused on long-term rental growth and sector outperformance

London and the West End: global appeal and broad-based economy

Long-term, adaptable curation creates lively, prosperous destinations

Impossible-to-replicate portfolio clustered in iconic locations

Long-term estate management strategy delivers compound rewards

Experienced and enterprising management team

Stable financing to support growth of the business

London's West End Structural resilience; global appeal

- The West End's seven days-a-week economy underpinned by unique features
 - Huge working population
 - Global destination attracts businesses and visitors
 - World-renowned variety of shops and dining experiences
 - Unrivalled concentration of entertainment and cultural attractions
 - Excellent transport links



>3% of UK GVA

generated within the City of Westminster



annual visits to the West End



c. 700,000

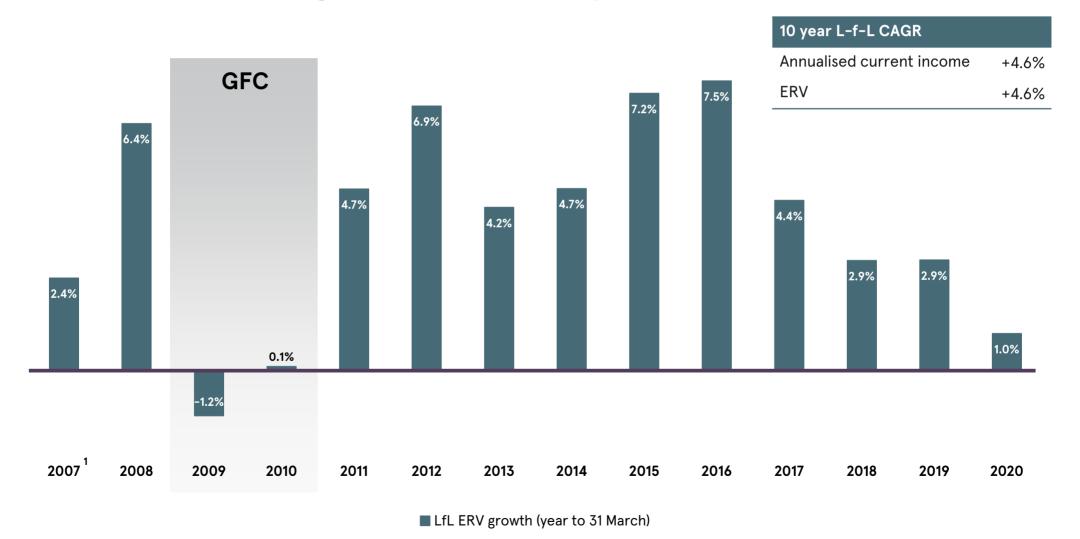
working population in the City of Westminster



>225 million

passengers use the six Underground stations closest to our villages

Long-term rental growth Resilience through economic cycles



FY 2020 so far

October 2019 - January 2020

- General election brings end to political and Brexit uncertainty
- Busy Christmas and New Year trading period
- Leasing activity meeting ERV expectations
- Schemes progressing

February 2020

- Global Covid-19 concerns grow
- Footfall and spending begin to decline, first in Chinatown then across the West End
- Reduced leasing activity as global business confidence declines

March 2020

- UK government restrictions to halt spread of Covid-19
- Footfall and commercial activity at negligible levels
- Construction activity halted

April -June 2020

- Plans begin to emerge for gradual relaxation of government restrictions
- Non-essential retail allowed to open from June 15
- ■F&B and leisure opening not yet certain

FY 2020 starts

H1 FY 2020 ends and H2 FY 2020 starts

Dividends

Covid-19 operating challenges and uncertainties

Policy of long-term progressive growth in dividends

- Reflecting current and future income progression
- Ensuring financing requirements are prioritised
- 10 year CAGR to FY 2019: 5.3%

Difficult decision to not declare interim dividend

- Recognise dividends are an important part of shareholder returns and a benefit of ownership
- Covid-19 challenges and uncertainty regarding their duration
- Protect long-term interests of the business

Resumption of dividends as soon as prudent

- Maintain sustainable dividend growth over the long term
- Pace of post-pandemic recovery a key factor in near-term decisions



Headlines

Net property income

Underlying¹

£49.6m

+2.1%

Reported

£46.2m

-49%

EPRA NAV per share

£8.78

-10.6% (6m) -11.8% (12m)

EPRA earnings

Underlying¹

£28.7m

+5.1%

Reported

£25.3m

-7.3%

Loan to value ratio⁴

26.7%

Portfolio value

Wholly-owned

£3.5bn

-7.9% (6m)² -8.6% (12m)²

Longmartin³

£0.2bn

-7.2% (6m)² -12.0% (12m)²

Available liquidity

£247.5m

Uncommitted: £205.7m



^{2.} Like-for-like

4. Based on net debt

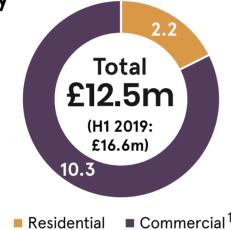


^{3.} Our 50% share

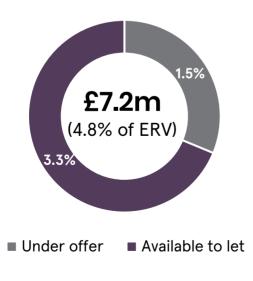
Leasing activity and EPRA vacancy

Activity since February impacted by Covid-19

Leasing activity



EPRA vacancy



Leasing activity in H1

- Deals agreed broadly in line with ERV expectations
- Noticeable decrease in leasing volumes since February
- Vacancy at 31 March: £7.2m, 4.8% (9/19: £5.5m, 3.7%)
 - Scheme completions before period end: £2.7m
 - Increased residential vacancy as overseas tenants returned to countries of origin

Since March

- Majority of lettings under offer at 31 March not yet concluded, pending better visibility on easing of lockdown
- Leasing activity since March: £2.1m
- Activity will increase as confidence returns

12

InvestmentRefurbish, reconfigure, repurpose

- Adapting to evolving demand
- Particular focus on the size and configuration of retail accommodation; repurposing released space
- Delays from suspension of site activity, although now back on site, with appropriate measures in place
- 72 Broadwick St
 - 77% of commercial space conditionally pre-let or under offer
 - Completing in phases during next financial year
- Other schemes
 - Schemes with ERV of £8.0 million anticipated to complete in H2
 - Likely short term impact on EPRA vacancy
 - Useful contribution to income and earnings in medium term
- Public realm improvements continue

Schemes in the half year across

248,000 sq. ft.

Capital expenditure

£21.6m

(+1.0m in joint venture)

ERV under development

£15.6m

(10.4% of ERV)

72 Broadwick St: £6.0m, 4.0%

Other schemes: £9.6m, 6.4%

AcquisitionsOpportunities from challenging conditions

• Uncertainty resulted in exceptionally limited acquisition opportunities in H1

- Post-election/Pre-Covid-19 increase in investment opportunities
- Agreed to acquire building in Berwick Street (£4.0m)

90-104 Berwick Street (£36.1m)

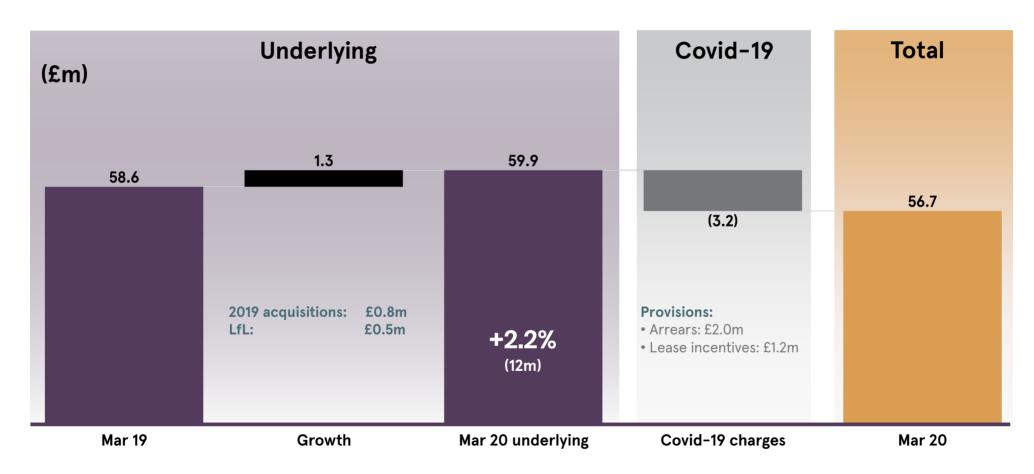
- Vendor failed to meet contractual obligations
- Further discussions but outcome not certain

• Macro issues have often provided opportunities to add to the portfolio

- Acquisitions above normal run rate after GFC
- Potential for acquisitions as activity returns
- Resources to invest
- Maintaining financial discipline

Rental income

Growth in underlying rental income notwithstanding pandemic impact on leasing activity from February

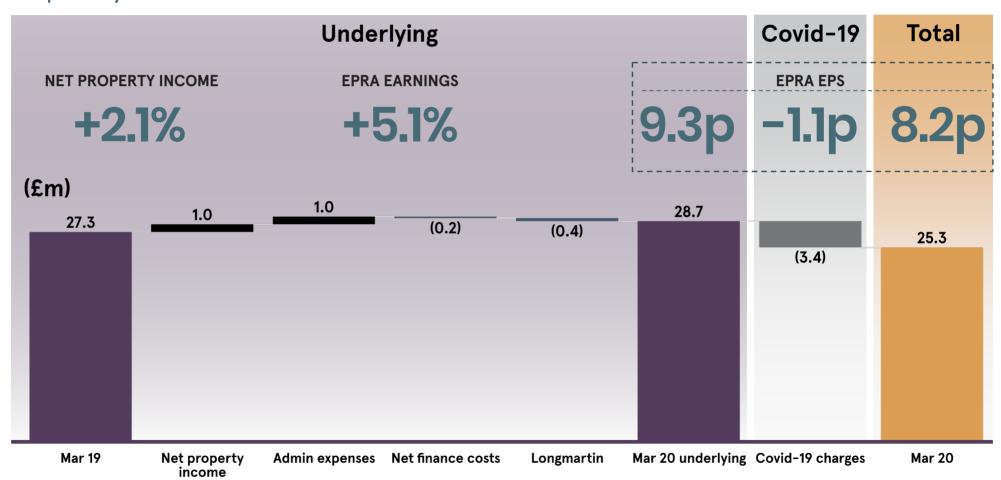






EPRA earnings

Underlying earnings increase driven by growth in underlying net property income and admin cost reduction







Valuation

Near-term CV-19 uncertainties; long-term fundamentals unchanged

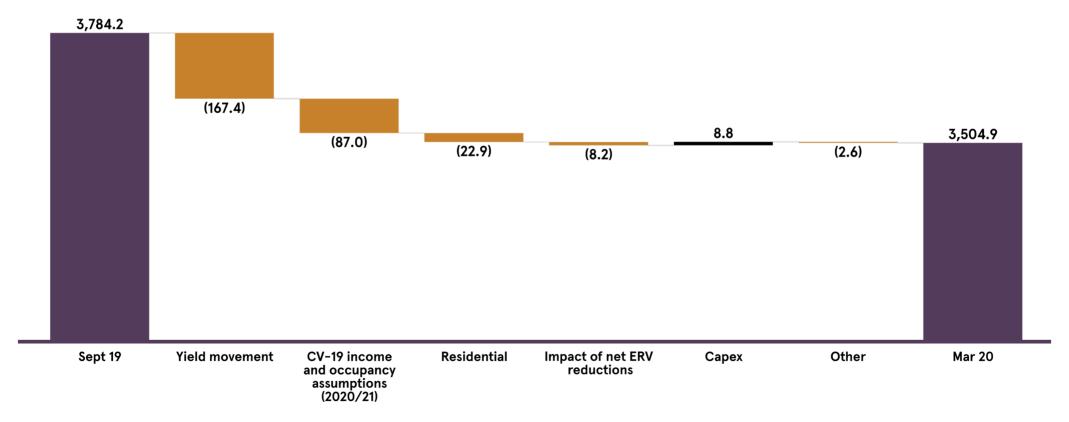
	Valuation	Valuation	Valuation growth ¹		owth¹	Equivalent Yield
	(£m)	6 months ²	12 months ²	6 months ²	12 months ²	
Wholly-owned	3,504.9	-7.9%	-8.6%	-0.1%	+1.0%	3.71% (+24 bps) ²
Longmartin ³	195.0	-7.2%	-12.0%	-4.2%	-5.8%	4.03% (+9 bps) ²

- Near-term challenges around visitors and footfall
- Valuer material uncertainty statement; few comparable transactions, difficulty in exercising judgements
- Quality of location security, long-term growth prospects and scarcity of available properties would still command significant interest
- Potential greater value valued in parts not its entirety

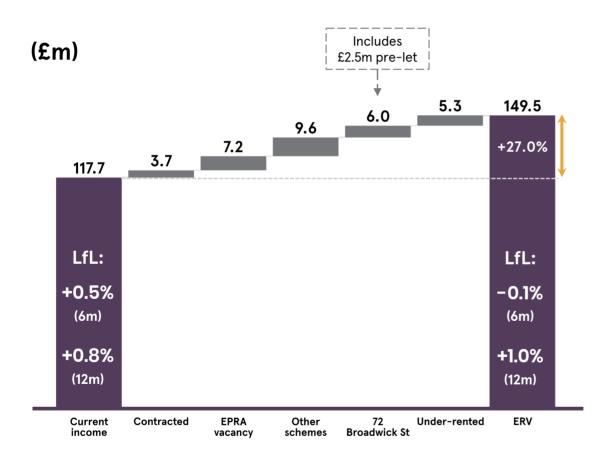
Wholly-owned portfolio valuation

Softening of yields; CV-19 impact on near-term income and occupancy assumptions

(£m)



Portfolio reversionary potential Long record of converting reversion into contracted income



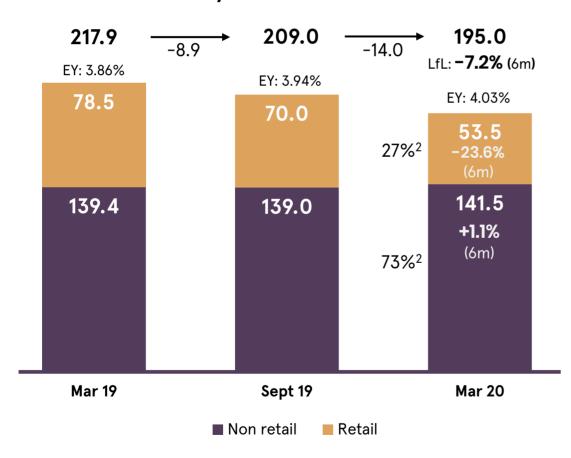
- Little transaction evidence in February/March 2020
- Headline ERVs holding up but signs of incentives increasing from low base
 - Risk of near-term vacancy across the West End
 - Short-term impact on supply/demand tension
 - Expect to recover as confidence, footfall and spending return
- Our villages will continue to be attractive to occupiers
 - Vibrant areas where people want to be
 - Affordable relative rents
 - Flexible approach to leasing
 - Holistic management strategy

Longmartin valuation¹

Further valuation decline in Long Acre retail space

Valuation summary (£m)

Shaftesbury



Retail

- 27% of Longmartin and just 1.4% of combined group valuation
- Mainly Long Acre:
 - large retail units and rents
 - · limited demand, increasing availability
- LfL: -23.6% (6m)
- -31.8% (12m)
- -37.4% (18m)
- Equivalent yield: 4.15% (+25 bps)
- ERV: ↓ 17% (6m)
 - Impact £0.5m, equivalent to just 0.3% of combined group ERV
- Repurposing space to downsize large shops

Non retail

- LfL: +1.1%
- ERV: ↑ 1.8%
- Equivalent yield: 3.97% (+3 bps)

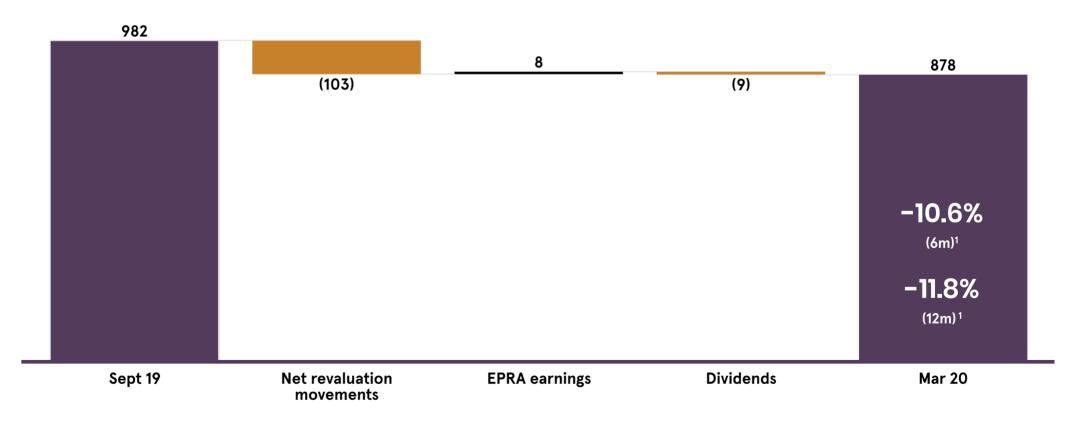


^{2.} By value

Net asset value

NAV decrease due to revaluation deficits

EPRA NAV (pence per share)





Appendix 2

Debt summary

Well-financed with access to significant liquidity

- Available uncommitted liquidity: £205.7m
 - Cash: £172.5m
 - Undrawn facilities: £75m
 - Existing commitments: £41.8m
 - Earliest debt maturity: 2022 (£125m revolving credit facility)
- **LTV: 26.7%**
 - Significant covenant headroom
 - Unsecured assets > £600m
- ICR waivers to deal with near-term period of lower rent collections



Covid-19: Impact on West End

- Initial impact in Chinatown from early February; West End began to close down in early March
- Traditionally high footfall and spending destination; activity reduced to negligible levels by mid-March
- Immediate impact upon retail/F&B/leisure volume-based business
- Offices and residential also impacted



Covid-19: Actions

- Philosophy of supporting our occupiers has always been a key aspect of our strategy
- Discussions with c.800 commercial tenants to agree tailored solutions on rents and service charges
- Aim is to collect 50% of rents due April September 2020 over time
- Further support likely through recovery period as restrictions are gradually relaxed
- Moving permanently to monthly rents in advance for all commercial tenants from October
- Near-term elevated risk of higher vacancy until confidence and activity recovers
- Expect continuing evolution in structure of leases (lease lengths/incentive packages/turnover-related rents)

Culture of supporting our occupiers embedded in our strategy

Covid-19: Collaboration with stakeholders

- Preparing our locations and buildings for recovery phase
- Working with neighbouring estates, owners and Business Improvement Districts
- Extensive measures to safeguard workers, residents and visitors
- Marketing and PR to encourage return of domestic and international footfall with London & Partners
- Mayor of London/Westminster City Council/Camden Council engagement
- Supporting our community partners
- Support for our staff

Community Fund of

£144k

to support our community partners and local not-for-profit organisations helping people affected by Covid-19 within the Boroughs of Westminster and Camden

Beyond Covid-19

- Structural resilience of London, the West End and our business
- Rate of progress out of pandemicrelated restrictions unclear
- Acceleration of pre-pandemic trends
- Proven, ever-evolving strategy
- Culture and values of growing importance
- Experienced, enthusiastic and committed team



Outlook

- London's pre-eminent position amongst the world's leading cities
- Impossible to replicate portfolio assembled over 34 years in the best West End locations
- Agile and entrepreneurial strategy
- Long-term partnerships with all our stakeholders
- Strong equity base and robust debt finance

Navigating current operational challenges and positioning our portfolio to benefit from the return of confidence and activity in local, national and global economies.

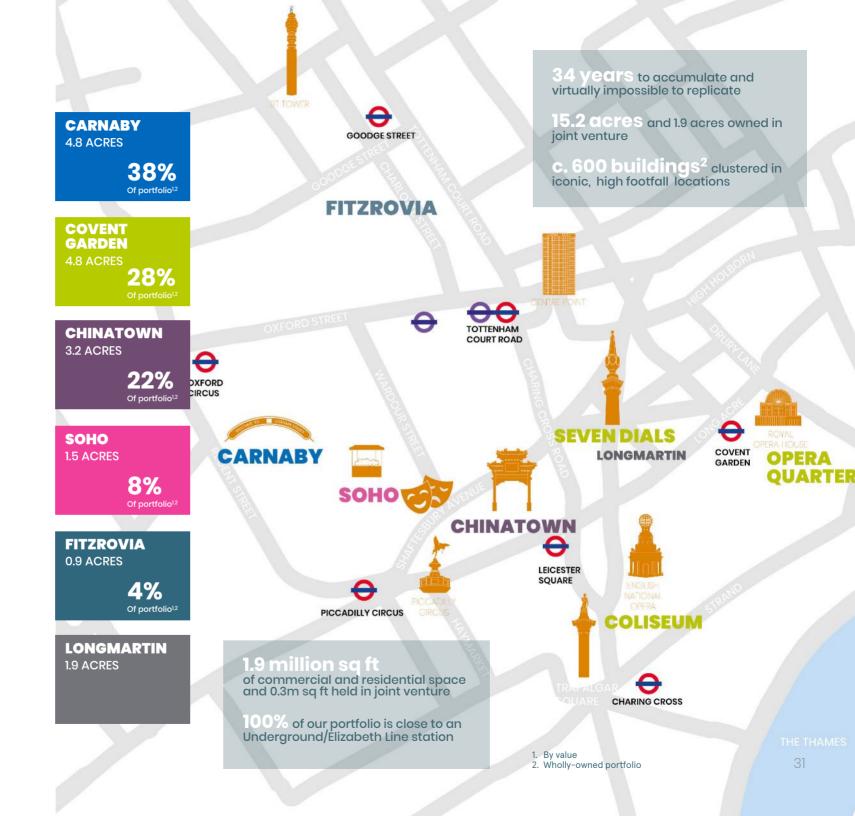
Appendices

- 1 Portfolio
- 2 Financial
- 3 Valuation
- 4 Village Summaries
- 5 Other

1 Portfolio



Exceptional portfolio in the heart of London's West End



Shaftesbury

Our portfolio

Split by ERV

Upper floors

31%

Lower floors

69%









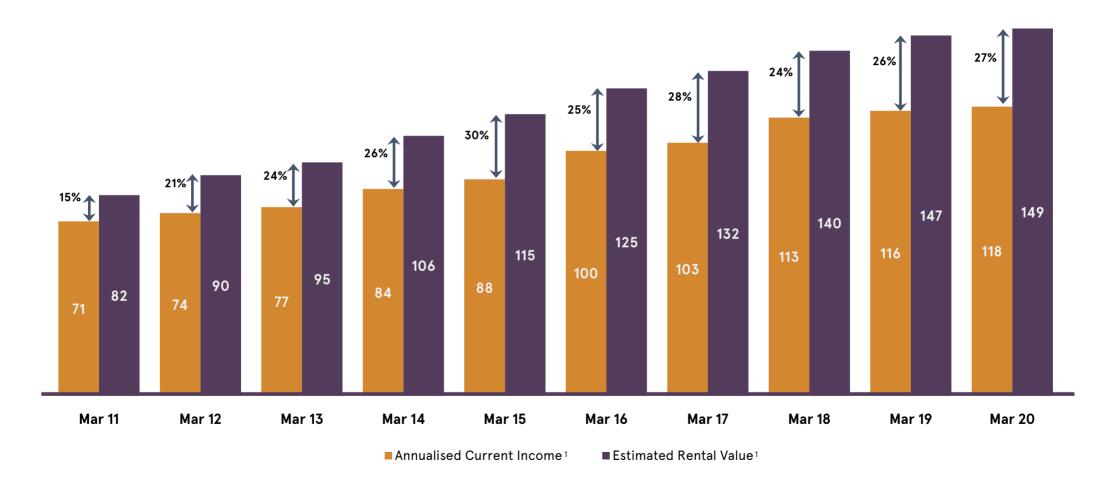
Mix of uses (wholly-owned portfolio)

Evolution of uses over time (% of ERV)





Long-term rental growth and conversion into contracted income





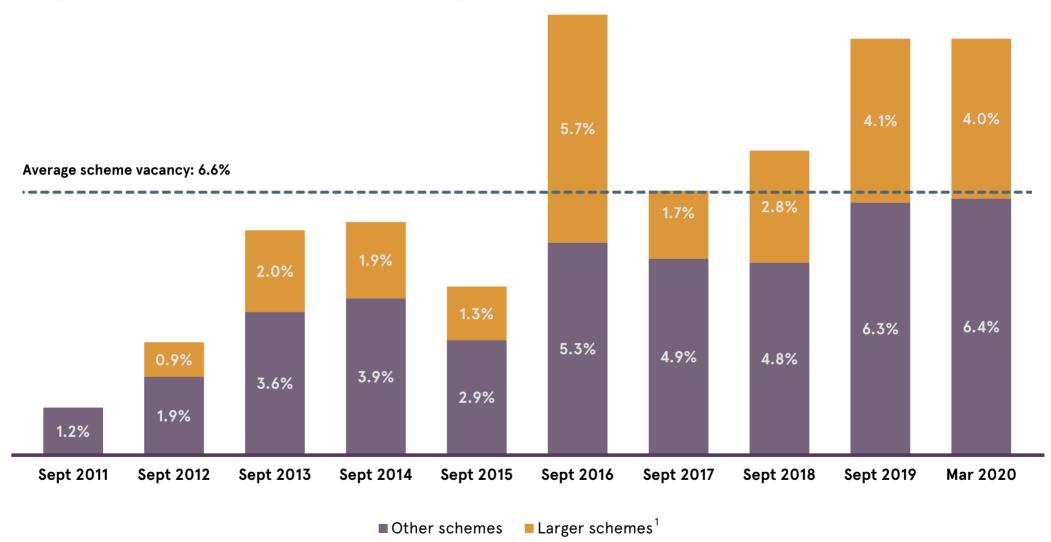
1. Includes acquisitions 34

Scheme vacancy

	Food, beverage and leisure £m	Shops £m	Offices £m	Residential £m	Total £m	% of total ERV Mar 2020	% of total ERV Sept 2019
72 Broadwick St	3.3	0.4	1.6	0.7	6.0	4.0%	4.1%
% pre-let /under offer	75.8%	-	100.0%	-	68.3%		
Other schemes	1.9	2.8	4.2	0.7	9.6	6.4%	6.3%
% pre-let or under offer	21.1%	3.7%	_	-	5.3%		
Total	5.2	3.2	5.8	1.4	15.6	10.4%	10.4%
% pre-let/under offer	54.7%	3.2%	27.6%	-	29.5%		
Sq. ft. (000's)							
31.3.20	72	25	82	26	205		
30.9.19	73	27	77	36	213		



10 year scheme vacancy





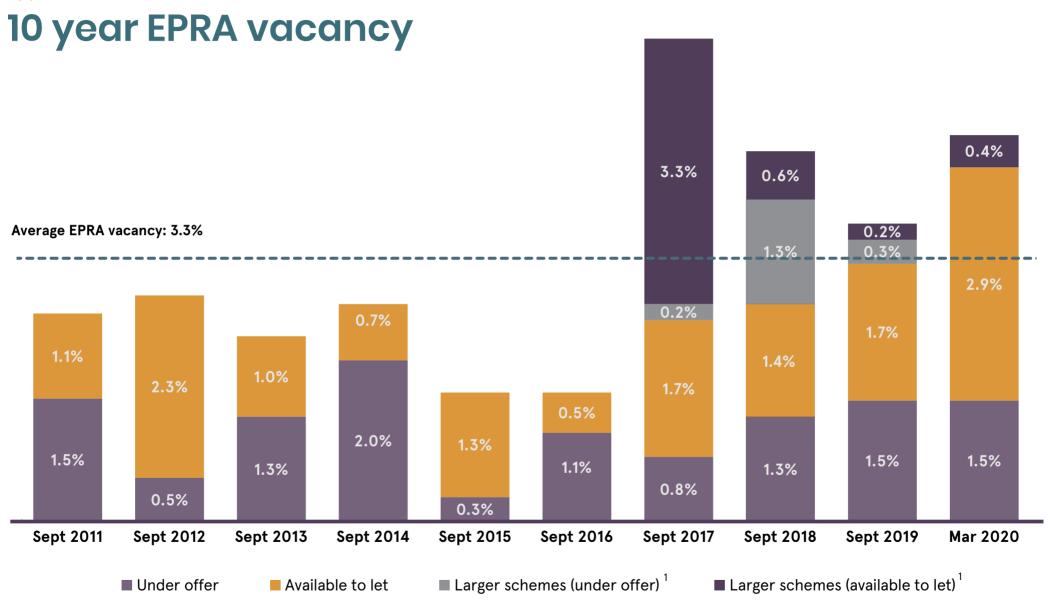
Appendix: 1 Portfolio

EPRA vacancy

	Food, beverage and leisure £m	Shops £m	Offices £m	Residential £m	Total £m	% of total ERV Mar 2020	% of total ERV Sept 2019
Larger schemes ¹							•
Under offer	-	-	-	-	-	-%	0.3%
Available-to-let	0.4	0.3	-	-	0.7	0.4%	0.2%
	0.4	0.3	-	-	0.7	0.4%	0.5%
Other vacancy							
Under offer	0.7	0.7	0.3	0.5	2.2	1.5%	1.5%
Available-to-let	0.6	2.2	1.1	0.4	4.3	2.9%	1.7%
	1.3	2.9	1.4	0.9	6.5	4.4%	3.2%
Total							
Under offer	0.7	0.7	0.3	0.5	2.2	1.5%	1.8%
Available-to-let	1.0	2.5	1.1	0.4	5.0	3.3%	1.9%
	1.7	3.2	1.4	0.9	7.2	4.8%	3.7%
Sq. ft. (000s)							
31.3.20	20	33	24	18	95		
30.9.19	16	46	12	1	75		



Appendix: 1 Portfolio





2 Financial



Income and costs

EPRA EARNINGS	Underlying	Covid-19 charges	Reported		
	Mar 2020	Mar 2020	Mar 2020	Mar 2019	Sept 2019
	£m	£m	£m	£m	£m
Rental income	59.9	(3.2)	56.7	58.6	117.3
Property costs	(10.3)	(0.2)	(10.5)	(10.0)	(19.3)
Net property income	49.6	(3.4)	46.2	48.6	98.0
Admin expenses	(6.5)	-	(6.5)	(7.5)	(15.2)
	43.1	(3.4)	39.7	41.1	82.8
Net finance costs	(15.4)	-	(15.4)	(15.2)	(30.5)
Share of Longmartin JV profit before tax ¹	1.3	-	1.3	1.8	2.9
Recurring profit before tax	29.0	(3.4)	25.6	27.7	55.2
Share of Longmartin JV current tax	(0.3)	-	(0.3)	(0.4)	(0.6)
EPRA earnings	28.7	(3.4)	25.3	27.3	54.6

PROPERTY COSTS	Underlying Mar 2020 £m	Covid-19 charges Mar 2020 £m	Reported Mar 2020 £m	Mar 2019 £m	Sept 2019 £m
Operating costs	4.4	-	4.4	3.7	7.3
Vacant property costs	0.9	-	0.9	0.8	2.0
Management fees	1.4	-	1.4	1.4	2.7
Letting costs	1.8	0.2	2.0	1.7	3.4
Village promotion	1.8	-	1.8	2.4	3.9
Property outgoings	10.3	0.2	10.5	10.0	19.3



Reconciliation of IFRS to proportional consolidation

BALANCE SHEET		31 March 2020			30 September 2019		
	IFRS £m	Longmartin JV £m	Proportional consolidation £m	IFRS £m	Longmartin JV £m	Proportional consolidation £m	
Investment properties	3,487.1	199.1	3,686.2	3,765.9	213.2	3,979.1	
Investment in Longmartin JV	114.5	(114.5)	-	127.6	(127.6)	-	
Net debt	(937.3)	(59.3)	(996.6)	(905.8)	(59.4)	(965.2)	
Other assets and liabilities	27.4	(25.3)	2.1	19.5	(26.2)	(6.7)	
Net assets	2,691.7	-	2,691.7	3,007.2	-	3,007.2	

INCOME STATEMENT		Mar 2020			Mar 2019			Sept 2019	7
		Longmartin	Proportional		Longmartin	Proportional		Longmartin	Proportional
	IFRS	JV	consolidation	IFRS	JV	consolidation	IFRS	JV	consolidation
	£m	£m	£m	£m	£m	£m	£m	£m	£m
Net property income	46.2	3.1	49.3	48.6	3.5	52.1	98.0	6.4	104.4
Admin costs	(6.5)	(0.1)	(6.6)	(7.5)	(0.1)	(7.6)	(15.2)	(0.1)	(15.3)
Profit on disposal	0.2	-	0.2	2.8	-	2.8	2.8	-	2.8
Revaluation surplus/(deficit)	(300.4)	(15.1)	(315.5)	16.2	(9.0)	7.2	(15.3)	(19.2)	(34.5)
Operating profit	(260.5)	(12.1)	(272.6)	60.1	(5.6)	54.5	70.3	(12.9)	57.4
Net finance costs	(15.4)	(1.8)	(17.2)	(15.2)	(1.7)	(16.9)	(30.5)	(3.4)	(33.9)
Share of Longmartin post-tax									
loss	(11.7)	11.7	-	(6.2)	6.2	-	(13.8)	13.8	-
Profit before tax	(287.6)	(2.2)	289.8	38.7	(1.1)	37.6	26.0	(2.5)	23.5
Tax	-	2.2	2.2	-	1.1	1.1	-	2.5	2.5
Profit after tax	(287.6)	-	(287.6)	38.7	-	38.7	26.0	-	26.0



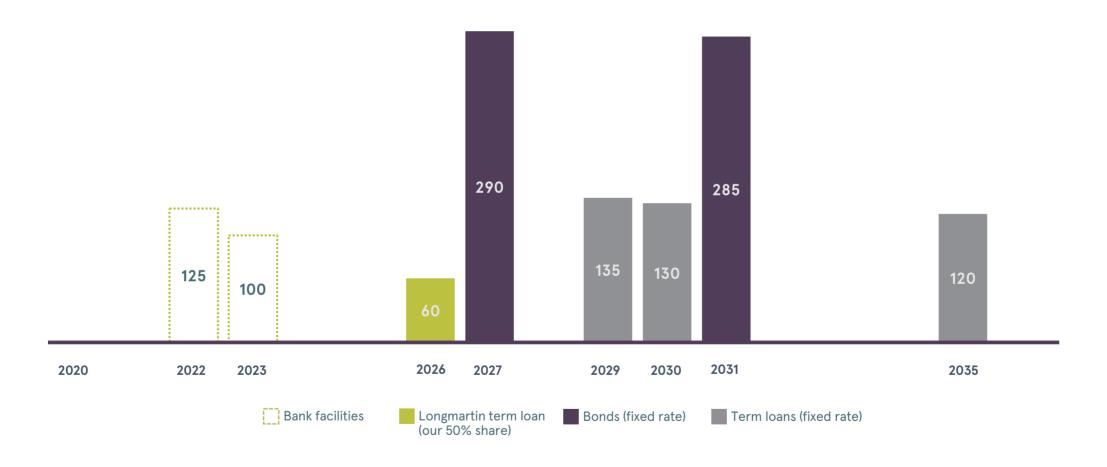
EPRA net asset measures

		31 March 2020							
	Existing me	easures	N	lew measures					
	EPRA NAV £m	EPRA NNNAV £m	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m				
IFRS net tangible assets	2,691.7	2,691.7	2,691.7	2,691.7	2,691.7				
Dilutive effect of share options	0.4	0.4	0.4	0.4	0.4				
Joint venture deferred tax	11.1	-	11.1	11.1	-				
Excess of fair value over book value	-	(17.4)	-	-	(17.4)				
Investment property purchaser's costs	-	-	248.7	-	-				
Total	2,703.2	2,674.7	2,951.9	2,703.2	2,674.7				
Number of shares (m)	307.8	307.8	307.8	307.8	307.8				
Diluted net assets per share (£)	8.78	8.69	9.59	8.78	8.69				

		30 September 2019							
	Existing me	easures	N	New measures					
	EPRA NAV £m	EPRA NNNAV £m	EPRA NRV £m	EPRA NTA £m	EPRA NDV £m				
IFRS net tangible assets	3,007.2	3,007.2	3,007.2	3,007.2	3,007.2				
Dilutive effect of share options	0.5	0.5	0.5	0.5	0.5				
Joint venture deferred tax	13.6	-	13.6	13.6	-				
Excess of fair value over book value	-	(93.7)	-	-	(93.7)				
Investment property purchaser's costs	-	-	272.9	-	-				
Total	3,021.3	2,914.0	3,294.2	3,021.3	2,914.0				
Number of shares (m)	307.7	307.7	307.7	307.7	307.7				
Diluted net assets per share (£)	9.82	9.47	10.71	9.82	9.47				



Debt maturity profileWeighted average maturity: 8.8 years¹





Debt summary

(£m)

1,185



Available liquidity

£206m

Loan-to-value¹

26.7%

Weighted average debt maturity

8.8 years

Blended cost of debt²

2.9%

Based on net deb

Including non-utilisation fees on undrawn bank facilities

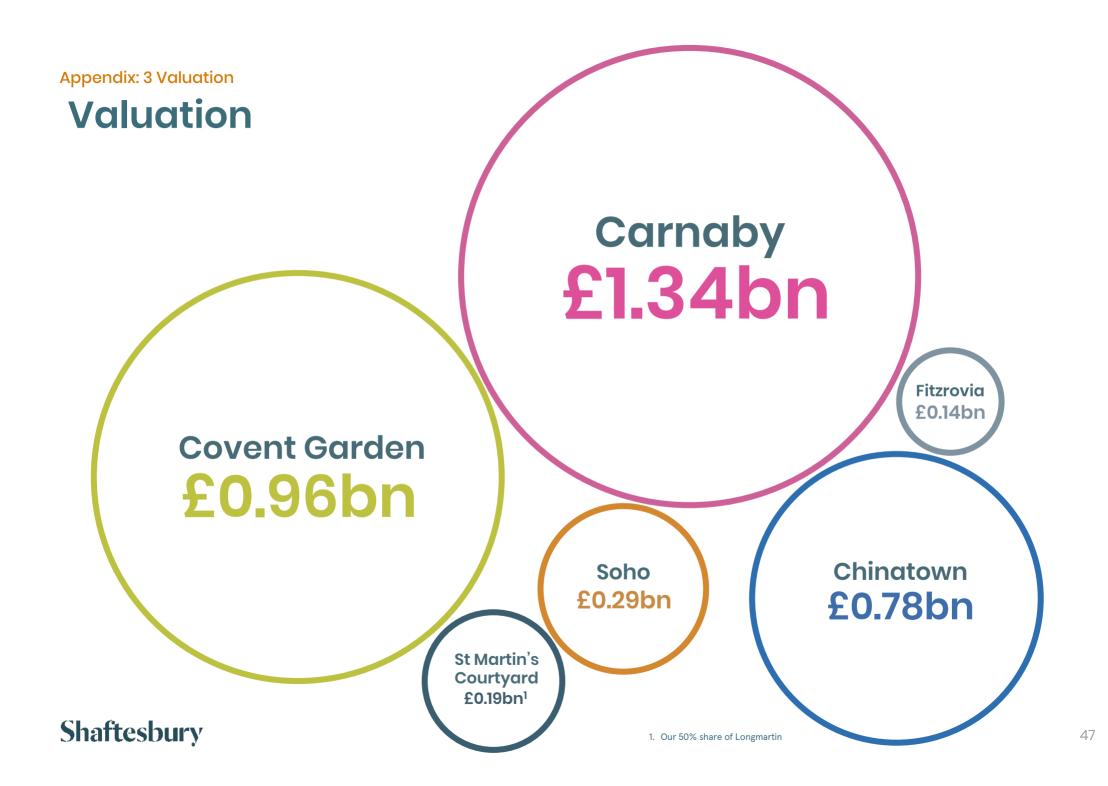
Debt covenants

INTEREST COVER				
	Frequency of testing	Summary of measure	Min	Comments
Bonds	Half yearly	Net property income of specifically secured assets, adjusted to exclude certain costs, to gross interest payable under the bonds.	1.25x	Calculation is based on the annualised income accruing at the testing date, or due to accrue within three months. Security top-up required if ICR falls below 1.15x
Term loans	Quarterly	Net property income of specifically secured assets, adjusted to exclude certain costs, to gross interest payable under the loans.	1.4x - 1.5x	3-month backward looking test based on actual receipts. 12-month projected test. Cure rights available.
Revolving credit facilities	Quarterly	Consolidated net rental income plus dividends from joint ventures to consolidated net interest.	1.5x	Based on Group half year and full year reported information, and management accounts in the interim quarters. Cure rights available.
LOAN TO VALUE				
	Frequency of testing	Summary of measure	Min	Comments
Bonds	Half yearly	Nominal value of bonds to valuation of specifically secured assets.	60%	Security top-up required if LTV exceeds 66.67%.
Term loans	Quarterly	Debt to valuation of specifically secured assets.	60% - 70%	Cure rights available. Cash waterfall applies if LTV > 65%.
Revolving credit facilities	Quarterly	Amounts drawn to valuation of specifically secured assets.	66.67%	Cure rights available.



3 Valuation



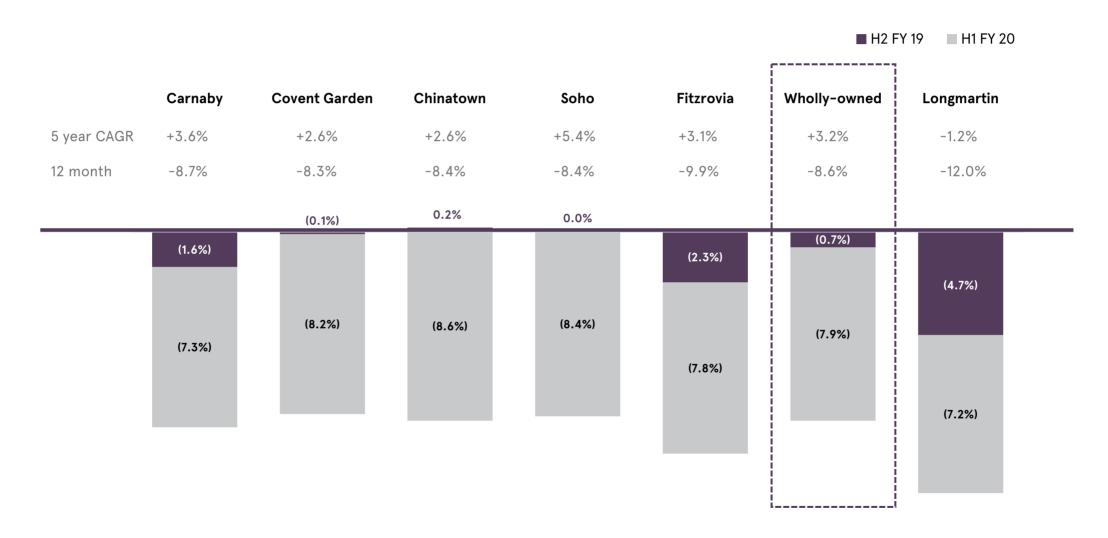


Valuation summary

	Fair value £m	% of portfolio	Annualised current income £m	ERV £m
Carnaby	1,342.0	38%	43.8	61.1
Covent Garden	956.6	28%	31.8	38.6
Chinatown	776.8	22%	26.2	31.8
Soho	288.3	8%	11.0	12.0
Fitzrovia	141.2	4%	4.9	6.0
Wholly-owned portfolio	3,504.9	100%	117.7	149.5
Longmartin joint venture (our 50%)	195.0		7.7	9.6

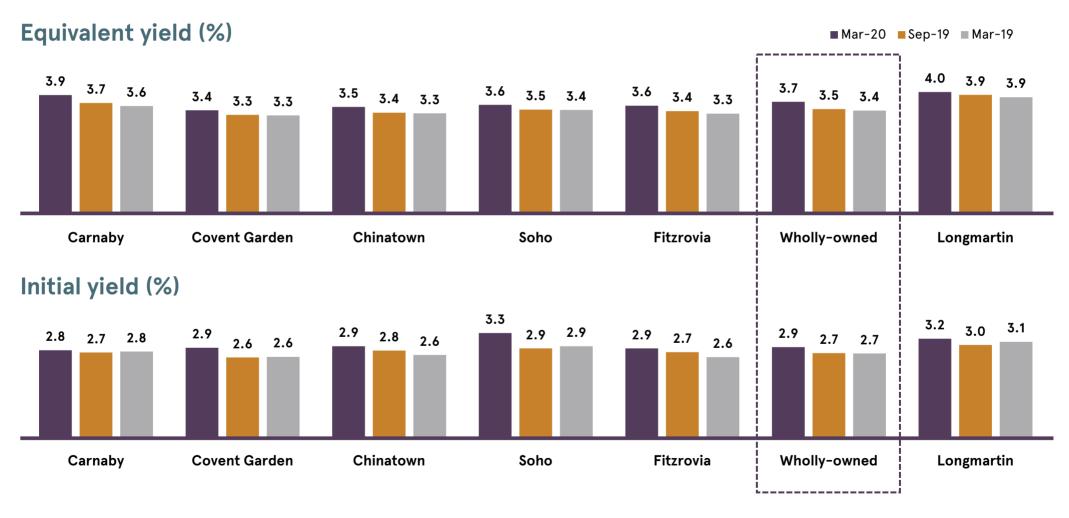


L-f-L change in capital values





Yields



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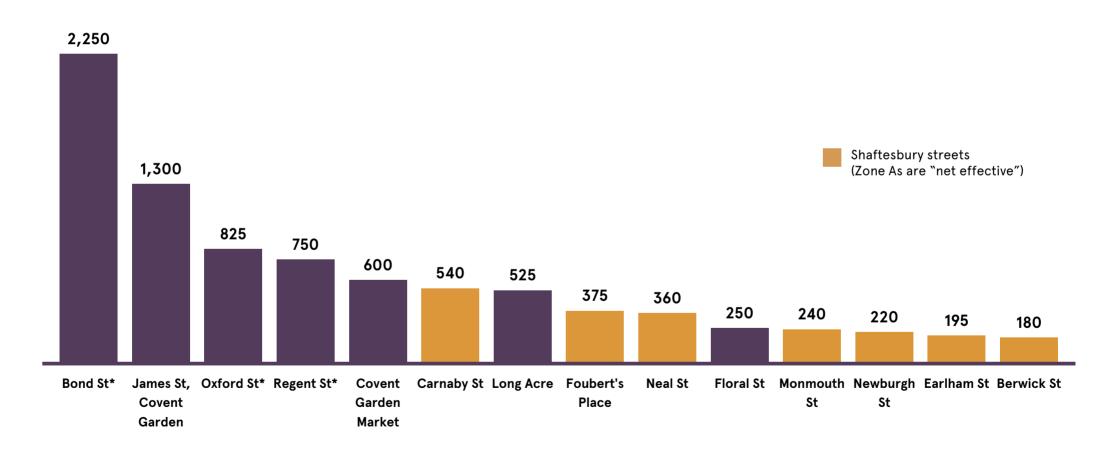
Portfolio reversion by use

	Food, beverage and leisure £m	Retail £m	Office £m	Residential £m	Wholly- owned £m	Longmartin £m
Annualised current income	47.1	35.8	18.7	16.1	117.7	7.7
Vacancy						
- Under offer/available-to-let	1.7	3.2	1.4	0.9	7.2	1.0
- 72 Broadwick Street	3.4	0.4	1.5	0.7	6.0	-
- Other schemes	1.9	2.8	4.2	0.7	9.6	0.3
	54.0	42.3	25.8	18.4	140.5	9.0
Contracted (rent frees, stepped rents)	1.4	2.3	-	_	3.7	0.8
Under-rented	1.2	1.8	2.1	0.2	5.3	(0.2)
ERV	56.6	46.4	27.9	18.6	149.5	9.6



West End retail tones

West End retail rental tones (prime zone A per sq. ft.)





4 Village Summaries



Carnaby – in numbers

	Mar 2020	Sept 2019	Mar 2019
Valuation	£1,342.0m	£1,435.3m	£1,435.3m
Acquisitions	-	£17.9m	-
Capital expenditure	£8.9m	£14.0m	£5.9m
Capital value return (L-f-L)	-7.3%	-1.3%	+0.3%
Equivalent yield	3.9%	3.7%	3.6%
Reversion	£17.3m	£16.4m	£13.9m

REVERSION (£m) Annualised current income 60.8 61.1 **■ ERV** 43.8 44.4 Mar 20 Sept 19

Shaftesbury

of our portfolio¹

Food, beverage and leisure Offices Residential Retail 24% 6% 168,000 172,000 274,000 66,000 sq. ft. sq. ft.

> carnaby.co.uk follow carnabylondon



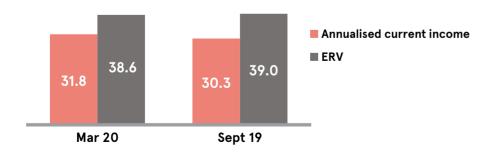




Covent Garden in numbers

	Mar 2020	Sept 2019	Mar 2019
Valuation	£956.6m	£1,036.5m	£1,018.6m
Acquisitions	-	£20.0m	£3.0m
Capital expenditure	£5.3m	£4.7m	£1.8m
Capital value return (L-f-L)	-8.2%	-0.1%	+0.0%
Equivalent yield	3.4%	3.3%	3.3%
Reversion	£6.8m	£8.7m	£8.0m

REVERSION (£m)



Shaftesbury

of our portfolio¹



sevendials.co.uk

follow 7dialslondon





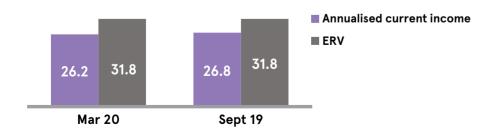




Chinatown in numbers

	Mar 2020	Sept 2019	Mar 2019
Valuation	£776.8m	£843.9m	£837.5
Acquisitions	-	-	_
Disposals	-	£9.1m	£9.1m
Capital expenditure	£5.7m	£8.9m	£4.2m
Capital value return (L-f-L)	-8.6%	+0.8%	+0.6%
Equivalent yield	3.5%	3.4%	3.3%
Reversion	£5.6m	£5.0m	£5.7m

REVERSION (£m)



Shaftesbury

of our portfolio¹

Food, beverage and leisure



3%

Offices



Residential

213,000

79,000

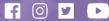
Retail

26,000

101,000

chinatown.co.uk

follow chinatownlondon









Soho – in numbers

	Mar 2020	Sept 2019	Mar 2019
Valuation	£288.3m	£314.1m	£313.8m
Acquisitions	-	£3.5m	£3.5m
Capital expenditure	£0.7m	£1.2m	£0.9m
Capital value return (L-f-L)	-8.4%	+3.1%	+3.1%
Equivalent yield	3.6%	3.5%	3.4%
Reversion	£1.0m	£1.4m	£1.8m

REVERSION (£m)



Shaftesbury

flat white.

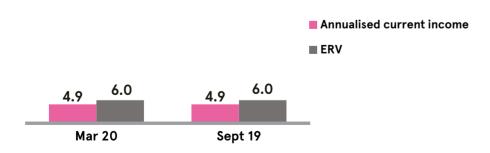
8% of our portfolio¹



Fitzrovia – in numbers

	Mar 2020	Sept 2019	Mar 2019
Valuation	£141.2m	£152.0m	£154.0m
Acquisitions	-	£5.6m	£5.6m
Capital expenditure	£1.0m	£2.1m	£0.7m
Capital value return (L-f-L)	-7.8%	-2.4%	-0.1%
Equivalent yield	3.6%	3.4%	3.3%
Reversion	£1.1m	£1.1m	£1.2m

REVERSION (£m)



Shaftesbury

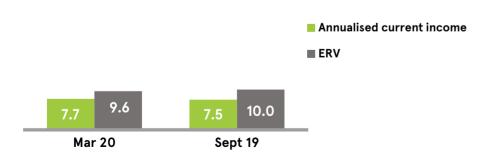




Longmartin – in numbers¹

	Mar 2020	Sept 2019	Mar 2019
Valuation	£195.0m	£209.0m	£217.9m
Capital expenditure	£1.0m	£3.7m	£2.2m
Capital value return (L-f-L)	-7.2%	-8.5%	-4.0%
Equivalent yield	4.0%	3.9%	3.9%
Reversion	£1.9m	£2.5m	£2.0m

REVERSION (£m)



Shaftesbury

£195.0m

Food, beverage and leisure Residential Retail Offices 46,000 64,000 102,000 55,000

theyardscoventgarden.co.uk







5 Other



Appendix: 5 Other

Principal risks

Reduction in spending and/or footfall in our areas

Potential causes

- Fall in the popularity of the West End and particularly our areas leading to decreasing visitor numbers.
- Changes in consumer tastes, habits and spending power.
- Health pandemics.
- Terrorism or the threat of terrorism.
- Competing destinations.

Consequences

- Reduced tenant profitability/increased occupier financial distress.
- Reduced occupier demand.
- · Higher vacancy.
- Reduced rental income and declining earnings.
- Reduced ERV, capital values and NAV (amplified by gearing).
- Risk of loan covenant breaches.

Commentary

The collapse in West End footfall, evident from early February in Chinatown, and then widely across the West End from mid-March, had an immediate impact on the trading and cash flow of our 607 shops, restaurants, cafés, pubs and bars, materially reducing the collection of rents in advance due on the March quarter day. Many of our smaller office occupiers were similarly affected, and we saw an increase in vacancy in our rental apartments, as overseas tenants returned to their countries of origin.

Rent collections have reduced materially. The new "normal" following Covid-19, including how people choose to work and shop, could reduce footfall and spending in the short term. We will continue to adapt our portfolio to meet occupier requirements.

Changes in regulatory environment

Potential causes

- Unfavourable changes to national or local planning and licensing policies.
- Tenants acting outside of planning/licensing consents.
- Growing complexity and level of sustainability regulation.
- Increased stakeholder focus on ESG.
- Increased regulation/guidance in respect of social distancing both within our portfolio and in connection with domestic and international travel.

Consequences

- Ability to maximise the growth prospects of our assets limited.
- Reduced tenant profitability/increased occupier financial distress.
- Reduced occupier demand.
- Increased costs.
- Reduced earnings.
- Decrease in property values and NAV (amplified by gearing).
- Reduction of spending/footfall in our areas.

Commentary

We have recently recruited a Head of Sustainability whose focus is to ensure we continue to develop and implement our long-term sustainability strategy and our already extensive community engagement.

For increased regulation/guidance on social distancing, see comments on the new "normal" (left).

Appendix: 5 Other

Principal risks (continued)

Macroeconomic factors

Potential causes

- Unforeseen macroeconomic shocks or events.
- Uncertainty on the terms of Brexit.
- Upward cost pressures.

Consequences

- · Lower consumer confidence.
- Reduced visitor numbers.
- Lower availability of labour, occupier supply chain disruption and higher import costs.
- Reduced tenant profitability/increased occupier financial distress.
- Reduced occupier demand.
- Pressure on rents.
- Higher vacancy.
- Reduced rental income and declining earnings.
- Reduced ERV, capital values and NAV (amplified by gearing).
- · Risk of loan covenant breaches.

Commentary

Uncertainty prevailed in the lead up to the UK General Election in December, although risk reduced after, once there was greater certainty over the political landscape. Despite this, the terms of Brexit remain to be agreed.

Covid-19 has resulted in increased macroeconomic risk. We have seen a reduction in asset valuations and operating cash inflow. Our balance sheet remains strong. We have significant levels of liquidity and we are taking actions to secure continued support from our lenders. We expect continued uncertainty over the coming months and it is possible that the UK will go into recession, which would have a further negative impact.

Decline in the UK real estate market

Potential causes

- Changes to global political landscape.
- Increasing bond yields and cost of finance.
- Reduced availability of capital and finance.
- Lower relative attractiveness of property compared with other asset classes.
- Changing overseas investor perception of UK real estate.

Consequences

- Reduced property values.
- Decrease in NAV (amplified by gearing).
- Risk of loan covenant breaches.
- Ability to raise new debt funding curtailed.

Commentary

As for Macroeconomic factors (left)

Emerging/increasing risks

- Impact of climate change.
- Failure to anticipate or understand changes in consumer and occupier trends in food, beverage and retail.
- Failure to effectively use, store and manage data.
- Failure to meet stakeholder ESG expectations.
- Developing and retaining talented people.

Appendix: 5 Other

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